



PICKWICKGROUP

INTEGRATED FACILITIES SERVICES



Count on us

pickwickgroup.com.au

We are Pickwick Group

Pickwick Group was established in 1981. Since that time we have listened carefully to the individual needs of our clients, and have expanded our service offering and geographic reach to meet the growing requirements of our national client base.

We are one of only a few market leaders offering a wide range of integrated facilities solutions.

As industry experts in commercial, retail and industrial facilities services, and specialist providers of cleaning and security, we have the capacity and capability to meet all contract requirements in Cleaning, Security, Construction Cleaning and Height Access Services as well as provide any additional facility management and logistics services needed.





Count on us for integrated facilities solutions

Pickwick has strong proven performance in delivering outstanding integrated solutions to a wide range of clients in diverse industries. We can bundle your soft service requirements including Cleaning, Security, Hygiene, Waste and Consumables that best fit your needs. Rather than having to coordinate a myriad of contractors you just have to talk to us, saving you time and money.

We are not a franchise and we do not use pyramid subcontractors like others. To ensure our clients receive only the best we carefully select and engage our workforce as direct employees or contractors, and only then if contractors meet our stringent standards for OHS, Quality Assurance, and Environmental Management.

Importantly contractors must be responsible employers and remunerate staff in accordance with compliant awards and agreements.

Pickwick provides services across four main sectors:

- Cleaning Services
- Construction Cleaning
- Security Services
- Height Access Services



Count on us for cleaning services

Our Cleaning Services division provides services at more than 1,000 commercial sites throughout Australia and New Zealand.

We have established a reputation for providing professional, responsive, efficient and high quality services. Pickwick uses the latest equipment and technology across a diverse range of private and public sector environments.

Pickwick has the capacity and systems to meet all contract requirements. We also have the capability to provide our clients with any additional facility management, logistics and disaster recovery services required.

Specific industry sectors serviced include:

- Commercial
- Mining and Industrial
- Shopping Centres and Retail
- Banking and Finance
- Government
- Healthcare
- Education
- Cultural and Sporting





Count on us for security services

Protecting our client's property is what we do. We are specialists and well aware that every customer has different requirements. In engaging us you are benefiting from an experienced and truly professional Security team. From providing static guards to banks, commercial offices and retail centres, to concierge services and mobile patrols, to crowd management at major events, to gatehouse and weighbridge operations, and to carpark management and valet parking, Pickwick is an industry leader.

Our dedicated team of security specialists are committed to service excellence, operating 24 hours a day, 7 days a week, 365 days a year. All our Officers and Guards are experienced professionals, fully licensed and qualified in first aid too.

Whatever your security need, the Pickwick team is on call and available. We pride ourselves on delivering the very best service and value for money. As our service is based on trust and integrity, being a reliable service partner is as important to us as it is to you.

Specific services include:

- Static Guards
- Gatehouse Operations
- Concierge Services
- Car Park Management
- Security Patrols
- Weighbridge Operations
- Event Security



Count on us for construction cleans

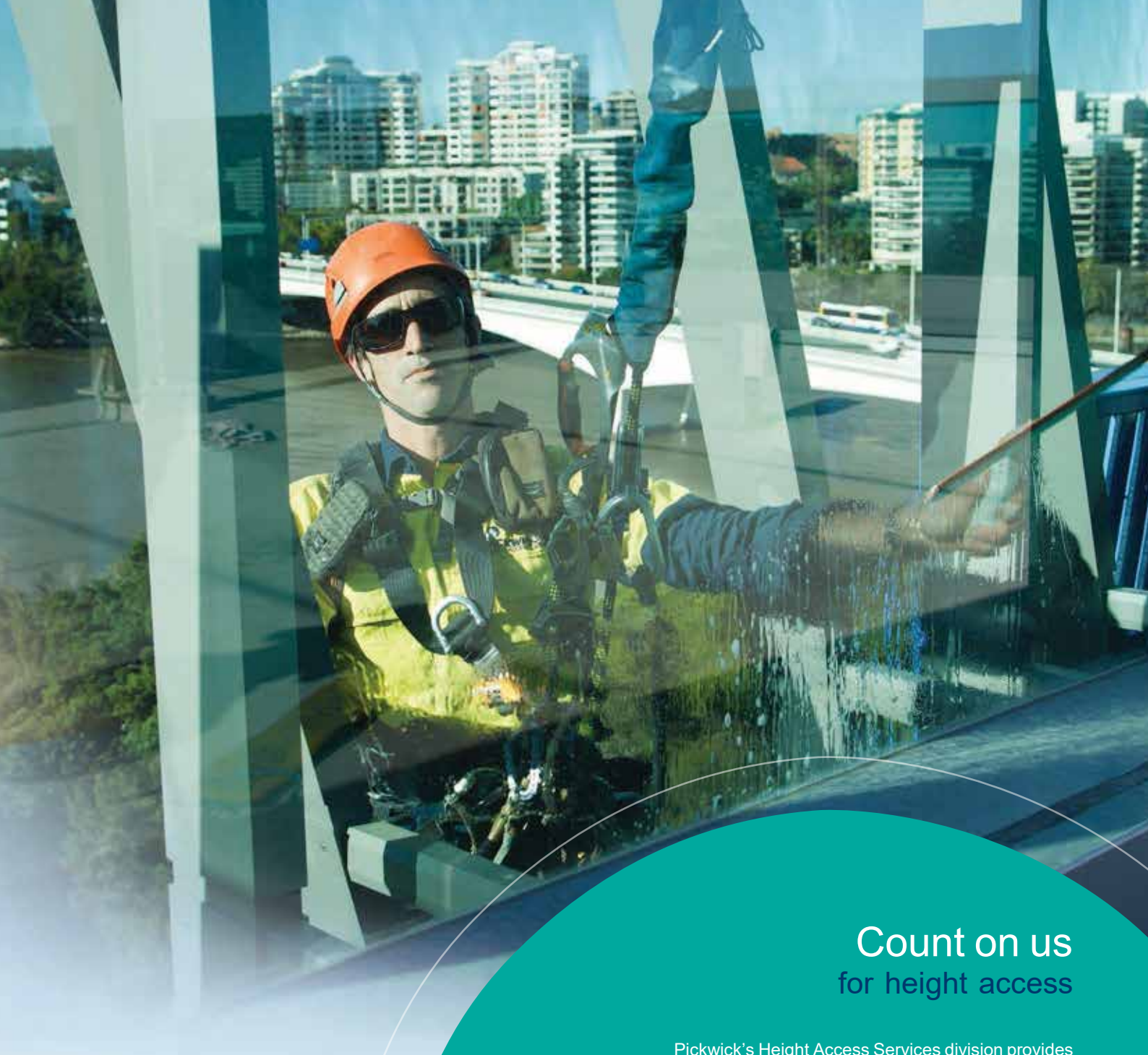
The Construction Cleaning team within Pickwick is a highly trained, skilled and specialist team providing a full range of cleaning services to the construction sector. We understand the importance of bringing your project in on time and achieving practical completion. With nearly 40 years' experience, Building and Construction firms can be assured that our team will be there to resource and run all your cleaning requirements.

We understand the need to be flexible as site requirements often change at short notice. You can count on our labour force to meet the unplanned and unpredictable requirements that building sites require.

Specific services include:

- Builders Final Cleans
- Specialised Cleaning
- Safety and Compliance





Count on us for height access

Pickwick's Height Access Services division provides solutions to all aspects of working at height.

Whether it is 2 or 200 metres we can provide safe and compliant working at height services across a range of building types from state-of-the-art high-rise commercial offices to stadiums to historical heritage listed sites. Our workforce meets the highest standards in training, from Industrial Rope Access and Elevated Work Platforms to Confined Work Spaces. You can count on Pickwick to deliver the highest possible standard and competency for Height Access Services. Pickwick's third party ISO accreditation in Quality, Health & Safety and Environmental Management provides you with the reassurance it will be done right.

When it comes to Height Access Services, Pickwick is your one-stop shop.

Specific services include:

- Window Cleaning
- Signage Installation
- Anchor Systems
- Painting and Protective Coatings
- Glazing
- Joint Sealing and Façade Waterproofing
- Pressure Cleaning and Building Washdowns



Accreditations and Professional Associations

Pickwick's Integrated Management System incorporates Quality, Environmental Sustainability and Health & Safety at its heart. We benchmark ourselves to international standards and continually monitor and review our processes to benefit you.

HACCP is a systematic preventive approach to food safety from biological, chemical and physical hazards. Pickwick maintains accreditation as piece of mind for its customers servicing the food and beverage market.

BSCAA is the peak industry body for building services. Members are engaged in cleaning, security, facilities management and grounds maintenance. BSCAA provides leadership and works with Government and other industry stakeholders to improve industry professionalism.

ASIAL represents approximately 85% of the security industry. It is committed to supporting its members, promoting standards and safeguarding public interests. ASIAL plays a key role in raising industry standards as well as developing and improving codes of conduct amongst members.

Pickwick holds Cm3 accreditation for its health and safety management capability. Cm3 was developed to assist organisations meet their legislative duty of care to ensure contractors they engage have processes to safely conduct work.

Carbon Neutral is a not-for-profit carbon solutions provider and reforestation developer. It helps organisations and individuals minimise their impact on the environment by working with them to measure, reduce and offset greenhouse gas emissions.

Pickwick holds a Trade Contractor Licence with the Queensland Building and Construction Commission allowing it to undertake works associated with the installation of height access anchor systems.



Our locations

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