

## Mission Statement



*“Our principle business objective is to provide a quality of service in cleaning and security work that leads us not only to grow our existing business but develop new long term customer partnerships. We seek to be recognized for the valued services we provide.”*

To achieve this we will:

- Listen carefully and retain a close professional relationship with our customers ensuring we understand and promptly respond to their needs in both sales and operations.
- Recruit, train and develop employees that have ownership of their role, and who genuinely care about the quality and service standards they provide.
- Use and maintain Occupational Health & Safety, Quality and Environmental standards and systems that support and enhance the core business services we deliver.
- Keep strong administration, accounting and customer relationship management systems and people that ensure contracts are adhered to, moneys owed are collected, and suppliers and employees paid on time.
- Focus on profitable business. Only by doing this can we commit to our customers and suppliers that we will be around for the long term, reward our employees for their efforts, and provide our owners a fair return on their investment.”



Kenneth Holder BA, MA (Hons), MBA, GAICD, JP (Qual)  
**Chief Executive Officer**